



## GLOBAL HEALTH AND IMMIGRATION CONSULTANCY-GHIC LTD

Valley View Office Park 6<sup>th</sup> Floor Tower A, Suite 18

City Park Drive off Limuru Road

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### CANADA HEALTHCARE IMMIGRATION CONSULTANCY SERVICE AGREEMENT – CANAPath PROGRAM

This Service Agreement (the “Agreement”) is entered into as of the date of signing, by and between Global Health and Immigration Consultancy – GHIC LTD, a company duly registered in the Republic of Kenya and having its principal office at Valley View Office Park, Tower A, Suite 18, City Park Drive off Limuru Road, Nairobi, Kenya (hereinafter referred to as “GHIC”), and the undersigned applicant (hereinafter referred to as the “Client”).

#### 1. PURPOSE

GHIC agrees to provide immigration consultancy and career facilitation services to the Client through its CANAPath Program, designed to assist Caregivers, Health Support Workers, Allied Healthcare Workers, Certified Nursing Assistants (CNAs) and Nurses from Kenya in obtaining employment in Canada.

#### 2. SERVICES PROVIDED

Under this Agreement, GHIC shall provide the following services as part of the Full-Service Package:

- Application & Orientation – Estimated Duration: 1 week
- Administration & Case Management – Estimated Duration: up to 9-12 months
- Credential Evaluation Support (WES/IQAS) – Estimated Duration: 4–6 weeks
- Bridging Training & PSW Alignment – Estimated Duration: 6–8 weeks
- IELTS Training – Estimated Duration: 4–6 weeks
- Job Matching & LMIA Processing – Estimated Duration: 8–24 weeks
- Visa Application & Documentation Support – Estimated Duration: 4–6 weeks
- Pre-departure & Settlement Support – Estimated Duration: 6 weeks

#### 3. CLIENT OBLIGATIONS

The Client agrees to:

- Submit accurate, truthful, and complete information and documents.
- Participate actively in all program phases including training and assessments.
- Pay all required fees promptly as per the agreed schedule.
- Comply with immigration requirements and laws of both Kenya and Canada.
- Respect GHIC’s intellectual property, program policies, and confidentiality clauses.

#### 4. FEES AND PAYMENT TERMS

Fees or charges shall be invoiced separately by service or in full for end-to-end services, payable in full or via an agreed installment plan. Failure to make timely payments may result in suspension or termination of services. Fees are non-refundable once services have commenced, except for as stated in Section 6. End-to-End Service Costs USD 2,895.

#### 5. LIMITATION OF LIABILITY

GHIC shall not be held liable for outcomes beyond its control including visa denial, employer withdrawal, or immigration delays. GHIC does not guarantee employment or immigration approval. All services are provided on a best-effort basis.

#### 6. TERMINATION AND REFUND POLICY

This Agreement may be terminated by either party with a written 30-day notice. GHIC reserves



the right to deduct administrative costs or fees for services already rendered. Refunds will not be issued for completed program phases. Requests for refund must be submitted in writing and will be reviewed within 14 business days.

**7. CONFIDENTIALITY**

Both parties agree to maintain confidentiality of personal, legal, or immigration information shared during the course of this engagement. GHIC LTD shall not disclose client data to third parties without written consent unless required by law.

**8. DISPUTE RESOLUTION**

Any disputes arising under this Agreement shall be resolved first through mediation. If unresolved, parties agree to submit to the exclusive jurisdiction of the courts of Kenya. This Agreement shall be governed by the laws of the Republic of Kenya.

**9. ENTIRE AGREEMENT**

This document constitutes the entire agreement between GHIC and the Client with respect to the services provided. Any modifications must be in writing and signed by both parties.

IN WITNESS WHEREOF, the parties hereto have executed this Agreement on the dates written below:

Client Name: \_\_\_\_\_ Signature: \_\_\_\_\_ Date: \_\_\_\_\_

For GHIC LTD: \_\_\_\_\_ Signature: \_\_\_\_\_ Date: \_\_\_\_\_

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**GHIC LTD COMPANY ADVOCATE**